

CPE credits offered at Atlassian Team Tour: Government 2022

Explore the solutions, tools, and practices to tackle some of the toughest transformation and remote work challenges at Atlassian Team Tour: Government 2022. Hear from agency experts who are using agile capabilities to transform their agencies and earn CPE credits at the same time.* Choose from 24 sessions with learning objectives designed to meet your agency's knowledge requirements.

CPE classes

Level up your skills and maintain certifications by earning CPE credits during Atlassian Team Tour: Government 2022. Attend at least three sessions and participate in random touchpoints to earn CPE credits. The sessions are free to those registered for Atlassian Team Tour: Government 2022. Attendees can choose from 19 sessions or 5 training sessions:

- Day 1 (March 1, 2022):
 - Opening keynote and fireside chat with Accenture
 - Project management at scale with Atlassian
 - Effective DevOps pipelines with Atlassian and AWS
 - Training: Intelligent work management for everyone
 - Confluence for public sector knowledge management
 - Using Jira in a shared services environment to accelerate the business of government
 - Training: Using Confluence for knowledge management
- Day 2 (March 2, 2022):
 - Keynote: Modernization at scale
 - Jira software for government DevSecOps
 - Build, test, and release faster with DevSecOps & Snyk
 - Panel: Agile service delivery in the U.S. Space Force
 - Training: Accessing and using hardened containers for DevSecOps in the DoD
 - Jira Align for unified program management
 - Lean portfolio management in a scaled agile environment
- Day 3 (March 3, 2022):
 - Closing keynote: How high-velocity teams fuel digital transformation
 - Jira Service Management for enterprise services
 - Evolve agency services delivery with agile practices
 - Public sector customer insights: internal agency services delivery
 - Training: Creating internal self-service flows with Jira Service Management
 - Trello for agency work management
 - State of Utah: Agile digital government IT services
 - Space Force digitizing onboarding processes and work management with Trello
 - How a centralized help desk enabled one agency to bridge over 250 facilities
 - Training: Trello tips & tricks for managing team workflows

CPE credit eligibility

In order to be eligible for CPE credits, you must attend at least three whole sessions that total a minimum of 50 minutes' worth of class time, and engage in checkpoints throughout each class. For every 50 minutes you will receive 1 CPE credit, and any portion after that will be prorated based on a 50 minute per CPE credit, awarded in increments of .2 or .5 credits after rounding down. Attending just a portion of a class will not count toward your attendance or CPE credit total.

**NOTE: Attendees must attend the sessions live during the scheduled times on the agenda. On-demand sessions are not available for CPE credits.*

The following table outlines Atlassian Team Tour: Government 2022 sessions and trainings.

Level	Class Name	Description	Learning Objectives
All levels	Opening keynote and fireside chat with Accenture	Join Atlassian's Executive Chief Revenue Officer, Cameron Deatsch, as he lays out the strategic vision for Atlassian's public sector. He'll discuss industry strategy, key partnerships, and supporting today's public sector missions. Following the keynote, Cameron will meet with Accenture Federal Service's Chief Technology Officer Christopher Copeland to discuss the challenges and victories agencies are experiencing on their transformation journeys.	<ul style="list-style-type: none"> Learn how digital transformation and cultural transformation are interrelated and interdependent Understand the various elements needed for effective teams Learn about the challenges and victories agencies experience on their transformation journeys
All levels	Project management at scale with Atlassian	Learn how Jira Work Management makes it easy to coordinate the non-technical work of teams in any location. Explore automating tasks, new workflows, and better communications to deliver intelligent collaboration at scale. Learn about intuitive dashboards to help executive teams understand progress and make better decisions faster. Empower your team to focus on work that moves the mission.	<ul style="list-style-type: none"> Discover how to coordinate the work of non-technical teams in any location Automate tasks and new workflows Learn how to use intuitive dashboards
All levels	Effective DevOps pipelines with Atlassian and AWS	Building, deploying, and operating software across multiple regions is never straightforward. Tests, infrastructure, or the network can fail, resulting in investigations, potential rollbacks, or redeployments. This session will show how to build a simple, multi-region pipeline using Atlassian and AWS tools in common DevOps workflows.	<ul style="list-style-type: none"> Use Bitbucket to structure pipelines that set up automation to help manage testing and deployment to protect from errors that might impact downstream services Use Jira as a one-stop for seeing the status of the different development issues and the work that needs to be done Learn how the rollback capability provides the ability to back up and revert to the last known good state
All levels	Training: Intelligent work management for everyone	Isos Technology will guide you through creating, organizing, tracking, and documenting your work, all within one powerful space. Discover tips, tricks and best practices to become more efficient. Learn how to make Jira and Confluence work for you.	<ul style="list-style-type: none"> Utilize customization features in Jira Leverage Jira pro tips Learn best practices for Confluence and Jira
All levels	Confluence for public sector knowledge management	Agencies use Confluence every day to collaborate in real-time and share information across teams, departments, and even external partners. This talk will share how data classification with Compliance for Confluence can provide greater insight and control over the types of information being shared.	<ul style="list-style-type: none"> Learn how to build one source of truth with Confluence Utilize Confluence to manage large volumes of information Gain greater insights and control for shared information with Compliance and Confluence
All levels	Using Jira in a shared services environment to accelerate the business of government	Learn how Jira is helping support cross-agency collaboration and workflows. We'll share case studies for government-wide and single agency usage in a range of applications, including health, budgeting, grants, disaster recovery, and facility management. We'll also cover Jira's compliance and integration capabilities to support mission-critical functions.	<ul style="list-style-type: none"> Understand how Atlassian products are being used to deliver true end-user value Learn about Jira's compliance and integration capabilities Learn about Robust API in Jira

All levels	Training: Using Confluence for knowledge management	Join Addteq, an Atlassian Platinum Partner, as they teach you how to use Confluence to share knowledge within your agency. Learn how to improve collaboration, build consensus, and create transparency using the tools provided by Confluence.	<ul style="list-style-type: none"> • Use Confluence to build a knowledge base for your agency • Organize your knowledge base content • Learn how Confluence fosters collaboration and transparency
All levels	Keynote: Modernization at scale	Join Scott Blacker, Head of Solutions Engineering at Atlassian, as he looks into a critical aspect of transformation: modernization. Learn about modernization issues agencies face and see how Atlassian is helping teams overcome them. Hear about different approaches for managing modernization at scale, and leave with three key things to accelerate modernization within your agency.	<ul style="list-style-type: none"> • Understand the challenges agencies face when trying to modernize • Learn how to use Atlassian tools to connect, accelerate, and scale programs • Learn the three things you can do today to modernize your efforts
All levels	Jira software for government DevSecOps	Atlassian helps agencies shift left and break free from siloed software development to open, collaborative DevSecOps—in the cloud or self-managed environments. This session will showcase how new features and updates in Jira Software, Bitbucket, and Bamboo can help agencies better leverage agile methodologies in their software pipelines and deliver a single space to collaborate, test, and securely deploy software.	<ul style="list-style-type: none"> • Learn to leverage agile methodologies in software pipelines • Learn about Configuration as Code for Continuous Integration, Builds Merge Check, and Advanced Auditing and User Management Controls • Learn tips to address DevSecOps implementation barriers
All levels	Build, test, and release faster with DevSecOps & Snyk	The Atlassian Bitbucket and Snyk integration makes it easier to build, test, and release secure software faster and more reliably. This session shows how to find, fix, and monitor vulnerabilities natively using Snyk security without leaving the Bitbucket cloud. Understand how to automatically import code repositories and gain enhanced insight into risks that enable you to quickly rectify and shut down those vulnerability doors.	<ul style="list-style-type: none"> • Find, fix and monitor vulnerabilities natively, using Snyk security without leaving Bitbucket cloud • Automatically import code repositories for immediate and ongoing visibility into vulnerabilities and license issues as they emerge • Gain enhanced insight into risks that enable you to rectify and shut down those vulnerability doors fast
All levels	Panel: Agile service delivery in the U.S. Space Force	Join the Space Force leaders as they share lessons learned from rapidly integrating with SpaceX systems and fueling agile software pipelines. You'll learn how they brought teams together to support joint site launch and maintenance under tight timelines with no room for error. They'll share insights about transforming cultures and infusing security and accountability across workflows and teams.	<ul style="list-style-type: none"> • Gain insights about transforming cultures and infusing security and accountability across workflows and teams • Learn some key ways to make innovation successful, including collaboration and reporting through Confluence and Jira • Understand the difference between waterfall development and DevSecOps
All levels	Training: Accessing and using hardened containers for DevSecOps in the DoD	In this training, we'll learn the importance of understanding the underlying applications libraries and code prior to containerization. This includes using DevSecOps practices to incorporate security processes and controls across the entirety of the hardening process.	<ul style="list-style-type: none"> • Learn how to implement a DevOps Life Cycle with the Atlassian Tool Suite • Discover how to generate and collaborate on documentation using Confluence

			<ul style="list-style-type: none"> Learn how to monitor and support your DevOps Life Cycle
All levels	Jira Align for unified program management	Learn how Jira Align's powerful, easy-to-use dashboard delivers up-to-the-minute transparency, predictability, and agility in multi-year, multi-stakeholder programs, and more. This session will show how Jira Align integrates with Jira Software to connect teams and aggregate projects, portfolios, and mission strategies from the ground up, delivering a real-time window to actionable data.	<ul style="list-style-type: none"> Learn to aggregate projects and portfolios with Jira Align Link strategy to execution and drill down into individual data points where needed
All levels	Lean portfolio management in a scaled agile environment	The implementation of Lean Portfolio Management (LPM) is on the rise across private and public sectors. Learn about LPM from an expert in scaled agile environments, including success patterns from the field and real-world implementation best practices.	<ul style="list-style-type: none"> Learn what LPM is Understand how to plan for and address funding to implement LPM Discover what tools you need, don't need, and the ones you can leverage for LPM
All levels	How high-velocity teams fuel digital transformation	It's not enough to develop great software and services quickly. You also need to deliver, operate, and support these products and services continuously and reliably. Learn how Atlassian empowers high-velocity teams and builds a future where development, IT, and business teams play in harmony.	<ul style="list-style-type: none"> Gain tips for how IT support and operations teams can work with their development and business counterparts, and understand the related 3 key goals Understand the lifecycle of customer centricity, and how to unify that with Jira Service Management Use Jira Service Management to improve incident and change management
All levels	Jira Service Management for enterprise services	Learn how Jira Service Management (JSM) enables agile ITSM services for daily IT operations and help desk workflows. And how it extends capabilities to support enterprise service management (ESM) for non-technical workflows like HR, procurement, case management, and legal operations. With Jira Service Management, agencies can extend collaborative, automated self-service practices across the enterprise.	<ul style="list-style-type: none"> Discover where to start when building enterprise service management Learn how OpsGenie and JSM enable rapid incident management Learn how to use JSM and Confluence for self-service processes
All levels	Evolve agency services delivery with agile practices	Learn how to develop a truly agile organization that leads to individual and organizational transformation. Explore how interactions between individuals create the social structures that determine how well teams deliver on their goals. Get practical steps to enable collective learning and cross-functional collaboration and leave with new ways of looking at and doing your day-to-day work.	<ul style="list-style-type: none"> Learn the definition of an agile mindset and how it can be applied to solve challenges and improve employee engagement Learn new ways of working to shift hierarchical social network structure, resulting in greater ownership of work Discover the key tools needed to develop an agile mindset at your organization
All levels	Training: Creating internal self-service flows	Jira Query Language (JQL) is the magic behind reports, dashboards, and agile boards. JQL enables users to pinpoint information covering almost any conceivable situation, trend, risk, or achievement. You can use JSM without knowing JQL. But	<ul style="list-style-type: none"> Learn why JQL is important and what kinds of things can be done with it Get comfortable with JQL and know how to create, modify,

	with Jira Service Management	mastering JQL unleashes JSM's full power. Learn JQL the easy way, tweak examples to suit your needs, and where to go to look up details.	and execute queries <ul style="list-style-type: none"> • Get started with a JQL cheat sheet and know where to look to find all the JQL answers
All levels	Trello for agency work management	Learn how to unleash the power of Trello, a FedRAMP authorized product, for teams and individual work management. With Trello, teams can create a secure central productivity hub that eliminates silos and distance, bringing everyone together in a virtual environment. Agencies can tap into the power of automation to remove repetitive tasks and integrate nearly any app or desired capability.	<ul style="list-style-type: none"> • Learn how to organize and structure work with Trello's boards • Use automation to remove repetitive tasks • Learn how to use Power-Ups
All levels	State of Utah: Agile digital government IT services	Utah's Department of Technology Services recently merged with the Department of Human Resource Management and the Department of Administrative Services to form the Department of Government Operations. This is one of many sweeping changes that will affect Utah's Digital Government Transformation. This session discusses the processes for improving service delivery for state employees and citizens in a dynamically changing environment.	<ul style="list-style-type: none"> • Gain tips for improving service delivery in a dynamically changing environment using Atlassian tools • Learn how Trello can be used for enterprise project management and collaboration
All levels	Space Force digitizing onboarding processes and work management with Trello	When Space Force was created in 2019, they used the same analog onboarding process most agencies are familiar with. Since then, they have completely transformed their onboarding process. This session explores how Space Systems Command shifted its employee onboarding experience from in-person paper-and-pen to a digital water cooler and communication hangout with Trello.	<ul style="list-style-type: none"> • Learn how to transform onboarding using digital collaboration tools • Connect new hires immediately for remote work with Trello • Learn how to use Trello as a collaboration tool
All levels	How a centralized help desk enabled one agency to bridge over 250 facilities	In this talk, learn how we used Insight in the management of help desk tickets across facilities for the U.S. Bureau of Prisons to categorize tickets into over 750 possible buckets and automate processes. We will review the use of apps to extend the out-of-the-box functionality of Jira Service Management.	<ul style="list-style-type: none"> • Learn how JSM creates a highly scalable enterprise help desk • Utilize Jira Service Desk's intuitive interface and automation to streamline help desk processes and increase data availability • Learn to resolve issues faster, enable self-service, simplify service requests, and improve agent and customer satisfaction
All levels	Training: Trello tips & tricks for managing team workflows	Learn tips and tricks for public sector teams to use Trello's simple, easy-to-use boards to view, share, track, and collaborate on tasks and projects. We will demo templates, workspaces, automation, advanced checklists, and more to unleash the power of Trello, a FedRAMP-authorized product, for team and individual work management.	<ul style="list-style-type: none"> • Learn ways to use government-specific templates in Trello • Find how to use Power-Ups • Understand how to use the different views, automation, and advanced checklists in Trello

Registration for CPE is not required if you are already registered for Atlassian Team Tour: Government 2022. To register, go to <https://events.atlassian.com/teamtour-government-22>.

Prerequisites:	None
Advanced preparations:	None required
Program level:	Beginner
Delivery method:	Group – Internet Based
Field of study:	Information Technology
Fees:	There are no additional fees for CPE credits at Atlassian GOVSYP. Refunds are not applicable.
Complaints:	Any complaints or concerns about the CPE course certified by Government Business Results, LLC should be sent to AtlassianCPE@govbizresults.com

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